

9ICOAF 10 October 2017

OMBUDS INSTITUTIONS, INTERNATIONAL MISSIONS, AND INTEROPERABILITY



1. INTERNATIONAL MISSIONS

International Missions



Abuse in International Missions

- Serious abuse in CAR, Mali, DRC, Haiti, and many others
- >Accountability problem
- **Efforts for reform**

Ombuds Institutions and International Missions

- Nearly all countries have troops stationed abroad
- Very few ombuds institutions receive complaints from troops stationed abroad; even fewer visit these troops



Ombuds Institutions and International Missions

- Improving training
- Educating them on their right to complain
- Proactively visiting troops
- Developing creative solutions
- Cooperation





2. INTEROPERABILITY

66

Interoperability is the ability to operate in synergy in the execution of assigned tasks.

66

Interoperability allows forces, units or systems to operate together. It requires them to share common doctrine and procedures, each others' infrastructure and bases, and to be able to communicate with each other.



Interoperability and Ombuds Institutions

- Increasing cooperation between institutions
- Establishing focal points in all multinational contingents
- Developing common standards for complaints
- Creating multinational ombuds institutions?





Thanks for your attention

You can contact me at: w.mcdermott@dcaf.ch